

# Weather Impact

## Privacy Policy

Personal data are collected and processed when you visit the Weather Impact websites, if you use Weather Impact products and services or if you apply for a job at Weather Impact. We ensure that the personal information you provide to us is treated confidentially. We are aware that you have placed your trust in us and we therefore see ourselves as responsible for protecting your privacy as effectively as possible.

This Privacy Policy is related to the website of Weather Impact B.V. It also covers Weather Impact products (such as the the app, chatbot and other operational services), advisory services and also applications for jobs at Weather Impact.

Our processing of personal data complies with the applicable privacy legislation. This means, for example, that:

- We state in this Privacy Policy the purposes for which we process personal data;
- We limit our collecting of personal data to the personal data that are needed for legitimate purposes;
- We first ask you for explicit permission, where such permission is required, before processing your personal data;
- We take appropriate security measures to protect your personal data and also require that of parties who process personal data on our behalf;
- We respect your right, on request, to view, amend or delete your personal data.

We are the 'controller' for the purposes of the relevant data processing.

If you use our websites, products or services or if you apply for a job with us, you leave certain data, including personal data, on the site. We do not register any specific personal data relating, for example, to religion or other beliefs, race or origins, health, sexual preference, criminal law, political views or membership of a group or association, unless you choose to include such information in your CV when applying for a job.

We may use the services of third parties when building and supplying the websites, products and services. This includes, for example, using an external data and hosting provider. These third parties may also have access to the personal data that we collect. We do not provide any personal data we collect to third parties for these parties' marketing purposes. The data you provide to us will also not be supplied to other parties unless that is needed in order to perform the agreement or we are permitted or required to do so by law.

Where technical features of a request, click, display, search or the like are mentioned below, we mean: requested URL, your IP address, time, HTTP referer URL, user agent string, browser type, screen size and the like.

## 1.1 Websites

If you visit one of our marketing or other websites (including but not limited to [www.weatherimpact.com](http://www.weatherimpact.com)), we collect only anonymised personal data. If you use our websites, we may also collect non-personal data. These non-personal data may include your location (town or city), browser name, type of device and technical information about the connection method used, such as the type of operating system, the internet provider used and other comparable information.

### **Log files**

If you visit our websites, the technical features relating to your visit and the information you retrieve are stored in log files on our servers. These data are stored exclusively for statistical analyses. We do not check (even if that were possible) who is using which IP address at any particular moment and so do not trace this information back to you personally.

### **Third-party websites**

Users may see content on our websites that refers to partners' websites and services. We have no control over the links on these websites and are not responsible for third-party websites that are linked to our websites. These websites, including their content and links, may change at any time and may also operate their own privacy policy. Browsing and interacting on another website, including websites containing a link to our websites, are governed by the conditions and policy of that website.

### **Interviews and quotations**

If you are interviewed for or quoted on our websites and at a certain point have a reasonable objection to the interview text or quotation continuing to be published, alongside your name, while your name is not actually relevant for the reader, we will generally be willing, at your request, to anonymise the interview or quotation and to replace your name by a fictitious name (stating that 'A fictitious name has been used at the individual's request').

### **Newsletters**

If you subscribe to or unsubscribe from any of our e-mail newsletters, the technical features of the subscription or the ending of the subscription are stored with your e-mail address. Your e-mail address is stored in our subscriber database exclusively for the purposes of sending you the relevant newsletter throughout the duration of your subscription. You are free, for the newsletter subscription, to use an e-mail address that cannot be traced back to you personally. A reasonable manner for you to unsubscribe from a newsletter at any time is stated at the end of every edition of the relevant newsletter. If you are unable to unsubscribe in this way, please send us a written request to this effect and we will remove your name from the subscription list.

### **Participating in interactive parts of the website**

If you participate in an interactive part of our website, you are free to include your personal data in your profile, your signature and any messages you post and so on. These data are

stored for an unlimited period of time, are displayed in the relevant part of the website and are also made accessible for search engines. You yourself choose to make these data public and are therefore responsible for them. You are also free to register under an invented name (i.e. a pseudonym or nickname). Only in exceptional circumstances will the data you place on the site be anonymised or removed. If you want the data to be anonymised or removed, we must receive a signed request from you to this effect and that gives sufficiently substantiated reasons to show that you have a reasonable interest in this.

## 1.2 Weather Impact products

With regard to our Weather Impact products we process your personal data (your name, user name, e-mail address, telephone number, location) for the following purposes:

- Granting access to our products;
- Using our products' functionalities;
- Contacting you (if, for example, you submit a helpdesk request);
- Improving and evaluating our products (we may use your feedback to improve our products and services, for example);
- Sending periodic or other e-mails (we may use your e-mail address, for example, to respond to questions sent to our helpdesk or requests for information. We may also proactively contact you to inform you of new releases);
- Personalising our products and making them more user-friendly (we may use aggregated information to understand how users, as a group, are using for example our chatbot or API);
- Conducting surveys and so on;
- Informing you of special offers that may be of interest.

In short, we process the personal data that we collect via our products because we have a legitimate interest in providing service and support. We also process personal data within the scope of the agreement on the use of the Weather Impact API.

### **Log files**

If you use our products, the technical features of your requests and retrievals are stored in log files on our servers. These data are stored exclusively for statistical analysis purposes.

### **FTP server**

If you use our FTP (File Transfer Protocol) server to retrieve data, your user account, IP address and the requested data are logged. This log can be kept up to 2 years for error detection and statistical analysis purposes.

### 1.3 Advisory and other services

If we agree an advisory or other service with you or have contact with you in this respect, we process your personal data, including your name and possibly your address (or business address), location, phone number and e-mail address.

We process your personal data as part of the advisory or other agreement and the services provided. We also process these data for archiving and for our quality management system.

When including your personal data in an e-mail, you should be aware that we archive our e-mails for longer periods of time.

### 1.4 Job applications

If you apply for a job with us or fill in your details on the contact form, we process the personal data you send us, including, for example, your name, address, tele-phone number and all the information in your CV.

As a job application requires us to process these data to assess whether you are a suitable candidate, we have a legitimate interest in doing so.

We will store your name, year of birth and details of the vacancy after any interview conducted as part of a job application. If you object to this, please make it known during the interview.

If you are interviewed for a job, we can also ask your permission to store your data for longer than the statutory retention period so that we are able to contact you at a later date.

### 1.5 Retention periods and criteria

We store your personal data for as long as is necessary to achieve the stated objectives or for other essential purposes, such as complying with our statutory obligations, resolving disputes and complying with the provisions of our agreements.

As the need to store data can vary, depending on the type of data and the product context, retention periods, too, can vary considerably. The criteria for determining retention periods include:

- How long are the personal data required to be stored in order to supply the relevant products and services and for our business purposes?  
*The considerations in this respect include matters such as maintaining and improving our products' performance, ensuring our systems remain secure and maintaining effective business and financial records. This is the general rule on which most of our data retention periods are based.*
- Do the personal data contain sensitive information?

*If so, a shorter retention period would be most appropriate for these data.*

- Has the user given permission for a longer retention period?

*If so, we retain the data for the period for which you have given permission.*

- Do we have a statutory, contractual or comparable obligation to store the data or is storage required as a result of a statutory period of liability?

*Examples of such situations could include compulsory retention periods required by law in the relevant jurisdiction, instructions by government authorities to retain data relevant to an investigation or data that have to be retained in respect of legal proceedings.*

## 1.6 Data subjects' rights

If you provide us with personal data, you have the right to request us to allow you to view, amend, remove and, in some cases, restrict, move or transfer your data. You also have the right to submit a complaint to the Dutch Data Protection Authorities.

Where this Privacy Policy refers to the submitting of a written request to us, you may initially submit this to us on the contact form available on the site or by e-mail. In view, however, of the many ways in which online communications can be misused (including form spam and e-mail spam), we cannot guarantee that a request submitted in this way will reach us. Experience also shows that online requests are often incomplete or inaccurate and do not necessarily contain all the data that may be needed in order for us to deal with the request properly. Only, therefore, if we receive an actual written request will we regard ourselves as obliged to respond in an appropriate manner. In other words, if we receive a proper letter, either typed or legibly written on paper, and that includes the sender's name and address, is dated and signed, contains a clear request, together with all the required information, and is sent to HydroLogic's office address by post. In order to avoid abuse we may ask you to prove your identity to our satisfaction.

## 1.7 Other

This Privacy Policy is governed by Dutch law. By using our websites, products or services or if you apply for a job with us, you agree to this Privacy Policy. If you do not agree to this Privacy Policy applying, we request you not to use our websites, products or services and not to apply for a job with us.

We have the right to amend this Privacy Policy at any time. In that case, the date at the end of this text will be amended accordingly. We recommend that you regularly consult this page so that you remain aware of how we protect your personal data. By using our websites, products or services or applying for a job with us, you acknowledge that it is your responsibility to check this Privacy Policy periodically and you agree to any future amendments in the Privacy Policy.

If we consider that facilities are being misused or used improperly, we may deny certain IP or e-mail addresses access for a specified or unspecified period of time. We may also make relevant information available to third parties in the event of misuse that harms those third parties' interests. In the event of misuse we may seek to trace the data back to you in order, for example, to contact you, a parent, guardian, teacher, supervisor, line manager, person with ultimate responsibility or the like, or in order to report the matter or initiate legal proceedings against you.

## 1.8 Contact details

Weather Impact's Privacy Policy relates to the following company:

Weather Impact B.V. (Chamber of Commerce No. 62139738)

Alongside this Privacy Policy we also have a [Cookies Policy](#), which explains how we deal with cookies. Please contact us if you have any questions or comments after reading our Privacy Policy or Cookies Policy. Our contact details are as follows:

Address: Stadsring 57  
3811 HN Amersfoort  
E-mail: [info@hydrologic.com](mailto:info@hydrologic.com)  
Tel.: +31-(0)33-4753535